

Using Your BFF Account to Look Up and Reserve Tickets

A quick guide for passholders and ticket holders. Everything happens at bozemanfilmfestival.org.

1 Sign in to your BFF account

1. Go to **bozemanfilmfestival.org**
2. Click **Schedule** at the top of the page.
3. On the Schedule page, click **Sign In** in the upper right corner.
4. Sign in with your registered email and password.

Haven't activated your account yet? Click **Forgot my password** on the sign-in page. A reset link will be sent to your registered email. Once you set a new password, your account is active and your pass or tickets will be waiting for you.

2 Find your pass and tickets

1. Click **your name** in the upper right corner.
2. Choose **My Tickets** from the drop-down menu.
3. Your **pass QR code** and any available tickets appear on the right side of the page.

How scanning works: Reservations made with a pass are loaded onto your pass's QR code, so one code gets you into every film or event you've reserved. Tickets reserved without a pass (individual tickets or bundles) are listed separately and scanned one at a time at each screening.

3 Reserve tickets to films and events

1. Sign in to your BFF account.
2. Click **Schedule** at the top of the page. If you don't see it, stay signed in, go back to bozemanfilmfestival.org, and click Schedule there.
3. Browse the films and events. Click the yellow **Ticket** button on the one you'd like to attend.
4. A window opens with two ticket rows. **Passholders:** choose the number of seats in the **Reservation (Pass)** row to use your pass at no charge. **Want extra seats** for friends or family? Add them in the **General admission** row and they'll be charged at the regular ticket price.
5. Click **Add to cart**. You can add as many films and events as you like before checking out.
6. Click the **My Cart** icon at the top of the page, then **Proceed to Checkout**.
7. Agree to the checkout terms and click **Complete Order**.

That's it! Your reservations are confirmed and ready on your pass or in My Tickets. Bring your QR code and enjoy the show.